



PALMARS
HOSPITAL LIMITED

Meeting your healthcare needs

**OUR
CORPORATE
PROFILE**



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Welcome To

PALMARS
HOSPITAL LIMITED

Meeting your healthcare needs

OUR HEAD OFFICE



5/7 AGIP ROAD, RUMUEME, PORT HARCOURT, RIVERS STATE.

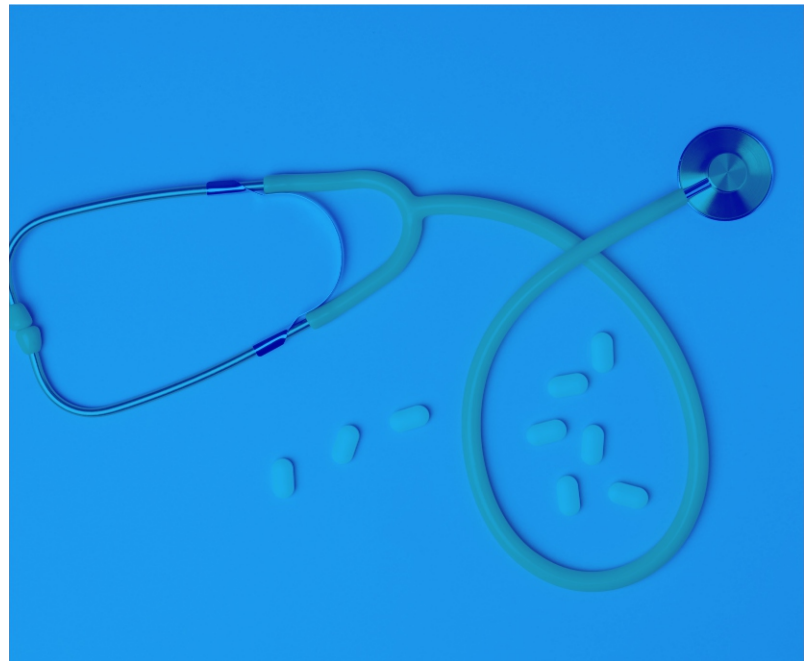


► Our Vision

To be recognized internationally for our excellent clinical care and scholarship in the field of Medicine.

► Our Mission Statement

To provide quality healthcare services by practicing patient-centered care that inspires trust through stewardship and integrity.



Introduction

Palmars Hospital Limited – a project conceived by the Almighty whose foundation was laid in 1993 with a dream to provide patient-centered care of international standards through evidence-based clinical practice. Our team of highly passionate and competent clinical staff together with the hospital management is working to make Palmars Hospital the most preferred in the state. It was birthed to fill the many gaps in healthcare delivery at that time and has since continued to grow both in human capacity and infrastructure. Indeed, we are proud to say that our hospital is one of the few private hospitals in Rivers state and some parts of South-South Nigeria with accreditation for training resident doctors in the nation's public institutions undergoing a specialty in family medicine. It is thus a mentorship and tutelage centre in family medicine. Regular scheduled clinical meetings and presentation of selected cases to enrich its medical personnel with knowledge on the management of conditions as they occur is one of our main points of interest. From a modest semi-rural 8-bed clinic in 1993.

It has metamorphosed into an ultra modern 35-bed clinic within which all comfort and service sought by patients can be found.

To stem the drift to overseas in search of curative and preventive care, we have paid undiluted attention to the following areas:

- Two fully equipped theatres for surgical procedures
- Obstetrics and Gynaecology care
- Childcare services by trained specialists
- Adult care (General Medicine)
- Emergency resuscitation with defibrillator and AED
- Eye care services with functional state of the art equipments
- Health promotion and prevention services

- Fully operational Critical Care Units (ICU and NICU)
- Well stocked pharmacy with quality assured medications
- Occupational/Industrial Medicine
- Physiotherapy services
- Family Practice
- ENT services
- ECHO and ECG by cardiologists
- General & Seafarers medical certifications
- Ambulance/Emergency Services
- Specialists in most fields of medicine
- C-ARM for orthopaedic procedures
- Dialysis Services
- Dental Services
- Endoscopy Services (G.I)
- Mammography
- Holter Monitoring
- Rest and Stress ECG
- Laparoscopic surgeries
- Cancer Screening
- Home Services
- Immunizations

As a result of the excellent services and highly competitive prices we have offered to clients over the years, we have gained the confidence of some organisations across the state that are now in partnership with us in the provision of health care services. Our continuous growth together with our credibility which have resulted in strong partnerships and collaborations are all part of Palmars Hospital's Mission in offering the best health care services.





clinical care

Accident/Emergency Unit

This constitutes our major strength. Organizations who retain our services find us quite dependable in emergency and trauma cases. Our emergency team is always on ground to provide care and prevent death in such cases.

Oxygen is piped in all the rooms in addition to oxygen concentrators and oxygen cylinders which are also provided to ensure a never-ending supply of oxygen – we never lack oxygen! Our emergency room is equipped to handle any emergency case. There is the crash cart, ECG machines, monitors, defibrillators AED, Suction machines, cardiocotograph, crash bag, vacuum extractors, a customized ambulance vehicle, e.t.c. These are all available to aid the provision of critical and emergency care to our patients.



EMERGENCY CART & CUPBOARD



EMERGENCY ROOM



AMBULANCE



AMBULANCE INTERIOR



AED & DEFIBRILLATOR



NEBULIZER



Critical Care Units

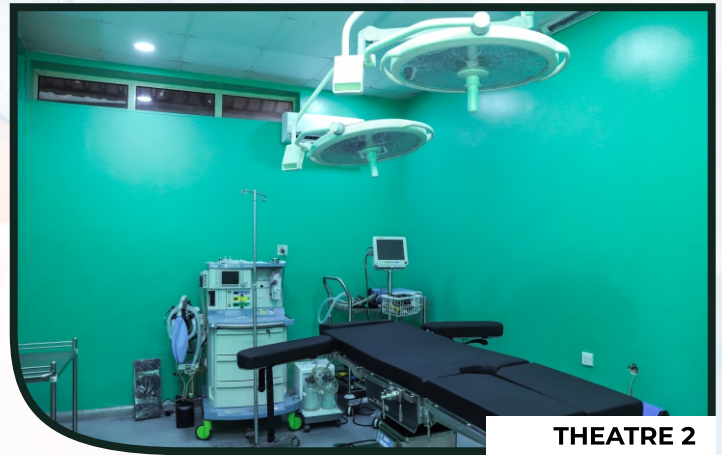
The Intensive Care Unit (ICU) has been thoughtfully equipped with every state of the art facilities needed to cater for any critically ill patient. Our intensive monitoring achieved with the use of indicated electronic gadgets such as the monitor and ventilator is headed by our emergency care physician. We also have the Neonatal Intensive Care Unit (NICU) coordinated by our pediatrician.

Surgery

Our theatres are fully equipped with resuscitation apparatus and the manpower to wade through any surgery. Hence anaesthesia and close monitoring of patients receive a lot of attention by the management as we consider human life too vital to be taken for granted. An average of eight (8) surgeries are undertaken by the surgical team weekly. Currently we perform urethroscopic and laparoscopic procedures, neurosurgical interventions and complex orthopaedic surgeries.



THEATRE 1



THEATRE 2



◀ **LAPAROSCOPY TOWER,
ANAESTHETIC MACHINE
& C-ARM FOR ORTHOPAEDIC
PROCEDURES**

Laboratory Services

We run investigations in-house and also serve clients from outside. The laboratory is manned by trained and competent laboratory scientists. These tests cover Biochemistry, Hematology, Microbiology and other ancillary services. We have expanded our scope to accommodate investigations such as Arterial Blood Gas, coagulate profile tests, D-Dimer, Troponin I&T e.t.c

A visit to our laboratory will readily attest to our ability to satisfy our clients and assist the doctors in arriving at diagnoses. Quality assurance and quality control are emphasized. Our equipments are also regularly calibrated.



SCIENTIST AT WORK

MIND RAY UNIT

Diagnostic Services

These comprises of a modern digital X-ray machine situated in a lead- padded environment which serves as protection from hazardous radiation, mammography unit for both routine and diagnostic breast screening, Pure Tone Audiometry, Spirometry, Rest & Stress ECG, Holter monitoring, Echocardiography and Ultrasonography.



REST ECG



THREADMILL FOR STRESS ECG



X-RAY UNIT WITH MAMMOGRAM UNIT



AUDIOMETRY



SPIROMETER



ULTRASOUND SCAN WITH PROBES



Dialysis Services

We boast of an equipped and fully functional haemodialysis unit to sub serve our growing number of patients with chronic diseases. There also exists a dedicated unit for patients with infectious diseases. Every activity is carried out by trained professionals and coordinated by our nephrology specialists.



Dental Services

Our dental clinic setting has been designed with our patients in mind. We have sourced for and procured the needed state of the art equipment with the latest technology and manpower in dental care. Hence, we have all it takes to provide this service beyond your expectations.



Both Upper and Lower G.I endoscopy procedures are now being carried out in our facility. Together with our experts who manage gastro intestinal conditions, we are able to promptly diagnose and intervene in these cases.



G.I Endoscopy
Service (upper & Lower)



Preventive/Promotive Services

The medical director who is a specialist Family Physician considers this his own passion. He realizes that longevity and excellent health can only be achieved through informed health promotion and prevention strategies. Just as there are weekly health talks for the patients, our workers periodically receive talks on health issues. Patients are given materials like insecticides-treated nets and drugs to reduce hospital visit. We also oversee both periodic and annual fitness to work assessment for institutions and corporate organizations. We have introduced these measures knowing they will help corporate organizations and individuals cut down on their medical expenditure and reduce man-hour loss thus enhancing productivity.

As part of our Corporate Social Responsibility (CSR), we collaborate with several non-Governmental organizations in marking some activities according to the WHO calendar. Our annual free breast examination and cancer awareness event is usually organised by the clinical team. As a supported ART facility, we also mark the December 1st World AIDS Day.



A blue-tinted image of a person in a suit, overlaid with a white wireframe grid. The person is wearing a dark suit jacket, a white shirt, and a dark tie. The wireframe grid is composed of interconnected lines and dots, creating a mesh-like pattern over the person's torso and arms. The background is a solid dark blue color.

manpower outlay and core competencies



To maintain our services, we have over the years assembled a capable and dependable team of experts to help achieve our vision. Driven by our vision and mission statements, every staff puts in his/her best with the knowledge that they are stakeholders in the success of the organisation. With an emphasis on systemic management, quick solutions are administered to any fault identified in the system. We don't play the blame game and this realization has inspired and motivated the long lasting relationships we enjoy with members of the team.



Chief Medical Director

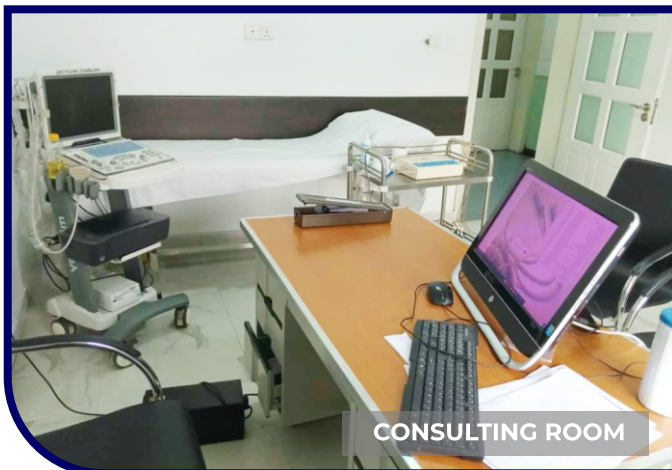
Dr. Okey Ibeabuchi qualified as a medical doctor in 1983 from the University of Nigeria Teaching Hospital, Enugu. Worked in both government and private hospitals until 1993 when he established the Palmars Hospital Ltd. He later left for postgraduate training in Family-Medicine in West African and National colleges. Presently, he is a Fellow of the West African College of Medicine and Consultant in Family Medicine. Having served as Board Chairman of Health Institutions and also held sundry positions in government and private health establishments, his knowledge, integrity and skill in hospital management can be attested to by the many honours and awards he has been bestowed with. He holds an MSc. in Health care management from the University of Portharcourt Business School thus, deepening his knowledge in managing health institutions.

Resident Doctors

Our resident medical doctors constitute our core strength and are always on ground to meet the daily challenges of the practice. Some of them have put in more than 5 years in our establishment. The doctors, among other duties assigned to them also organize routine clinical meetings/workshops in the hospital. These meetings are mandatory for all the clinical staff.

With up-to-date certifications in both BLS and ACLS, our doctors have acquired the necessary skills required to reduce the number of death cases related to in-hospital cardiac arrests. The consulting rooms are very conducive and have been customized for patient-doctor interaction.

We also boast of a fully stocked library department overseen by the medical team where uninterrupted studying of relevant materials are done.



Our Services

The scope of our services have improved over the years and you can be assured of getting attention on any medical and surgical case. Our specialists are also on-call in case of emergencies. Some of them have been in the service of our hospital for over 25 years. For better organization, our specialists in their different fields consult in our clinic on scheduled days and offer the following services:

- General Surgery
- Orthopaedic Surgery
- Dental & Dental Surgery
- Endocrinology
- Gastroenterology
- Cardiology
- Paediatrics/Neonatology
- Obstetrics & Gynaecology
- Anaesthetic services
- Dermatology
- Ear, Nose & Throat consultation and surgery
- Ophthalmology
- Optometry
- Urology
- Pathology
- Nephrology
- Neurology
- Clinical Psychology
- Pulmonology
- Plastic Surgery
- Haematology
- Dietetics
- Psychiatry
- Rheumatology

They have continued to improve their skills by continuous/regular trainings.





Pharmacy Department

The department is under the care of Mrs. Josephine Ibeabuchi, a 1987 Pharmacy graduate of University of Ibadan. A stickler for excellence, honesty and integrity, the quality of our drugs are never in doubt as she insists on procuring drugs from only multinational companies and NAFDAC-accredited local manufacturers. Her prompt advice to patients and doctors on the use of drugs and possible side effects are invaluable. An MBA holder since 1994, she is in the hospital management team as the executive director. She works with dedicated staff that are trained on regular and thorough audit of their activities.



Nursing Staff

Our management had in pre-empting the rigorous accreditation and possible litigations that may follow the introduction of National Health Insurance Scheme, adopted a policy of employing only qualified nursing staff. They are headed by the matron, Mrs. Chinwe Harcourt. Her experience garnered over the years from practice and many sponsored trainings and workshops is evident on a visit to our clinic. She has a BSc. in nursing and also trained as a general nurse and midwife.



NURSE ON DUTY



IMMUNIZATION SERVICE



LABOUR WARD



RESUSCITAIRE



The Laboratory Staff

This department is headed by Dr. Ikpeama Adah, a renowned medical laboratory scientist with a first degree from the Nnamdi Azikiwe University. Her thirst for more knowledge prompted her to go further and achieve both a masters and PHD in the fields of medical laboratory science. She currently functions in the capacity of the laboratory focal person for all HIV/TB coordinated activities in the hospital thus enabling her to have an in-depth knowledge of the scientific and technical aspects of these diseases.

She is skilled in phlebotomy, having worked as a scientist for more than 22 years. She is also specialized in the use of sophisticated, full and semi auto analysers such as Mindray, Reflotron and Becton Dickinson FACS Count flow cytometer.

She has participated in several proficiency testing and has attended many trainings and workshops such as quality management system, good laboratory practice, equipment maintenance flow and logistics & Inventory management. She works with a crop of dedicated staff that are also professionally trained.



LAB UNIT

A photograph of an administrative office. The room has light green walls and a white ceiling. On the left, there is a tall white cabinet with glass doors containing various items. In the center, there is a desk with a laptop, a printer, and a chair. To the right, there is another desk with a computer monitor and a chair. A window with blinds is visible in the background. A white air conditioner is mounted on the wall. A blue banner with the text "ADMIN OFFICE" is overlaid on the right side of the image.

ADMIN OFFICE

The Administrative Department

The adage that “the work is never complete until the paper work is done” is proved right in the importance we attach to our administrative staff. They constitute a highly motivated workforce and comprise of the manager, accountant, secretary and business development officers.

Other Support Staff

The security, laundry, cleaners, drivers and maintenance team have been with us ensuring unhindered quality patient care.

Trainings

In order to continuously improve our standards in patient care, we organize weekly clinical meetings and workshops. Doctors from other clinics join us just as our specialists are also involved. Members of staff are sent on management/clinical trainings and workshops as occasion demands. We hold the accreditation of the National Post graduate Medical College as a centre for their tutelage programme. Senior residents from the Military Hospital Port Harcourt, different Teaching hospitals and Federal Medical Centres in the country are hence sent to our hospital for training. Also, trainings on peak performance, customer relations, regularity, systemic management and its effect on client service are done periodically.



CONFERENCE ROOM



Support Services



Electricity

We have 3 standby sound proof generators to ensure 24hour electricity supply. This status has been maintained for over twenty (20) years as there has not been an incident of power outage at any time. The generator supplier (Jocaro Nig. Ltd) is on contract to maintain them regularly to ensure regular electricity. Our Central Sterile Supply Department (CSSD) is also available to keep all materials, consumables and instruments sterile at all times.



Feeding

We run an in-house catering service by trained caterers with internationally recognized certifications. Both African and continental menus are served according to the recommendations of the doctor. The caterers also attend routine trainings on food handling and safety periodically.



Water Supply

The hospital maintains 2 water borehole facilities within the premises. The water is regularly tested for its fitness for consumption. There is also a water filtration system in place.

Communication

We offer online consultations via our up to date website, social media platforms and remote meeting platforms (Zoom, Google meet etc).

Our Electronic Medical Record (EMR) system ensures that waiting time is reduced considerably for patients visiting the clinic. The process of registration, consultations, pharmaceutical and laboratory services have been made to run smoothly without hitches.

Our Land lines are: 084-304094 / 0814-510-4088

Our Email Address: palmars_hospital@yahoo.com, palmarshospital@gmail.com

Our Website: www.palmarshospital.com

With the advent of mobile phones, the hospital can also be reached on 08033406076, 08033406077, 08036752021, 07069091054 and 08082461357.

Social Media URL

LINKEDIN: https://ng.linkedin.com/company/palmars_hospital

FACEBOOK: <https://www.facebook.com/okey.ibeabuchi.7>

Cleaning Services

Our hospital is reputed to be a very clean outfit. Please visit the hospital for a proof. We achieve this by retaining the services of a cleaning consultant that paints and chemically washes the hospital twice a year. The hospital is fumigated four (4) times every year. Pest control against rodents and snakes is done two (2) times a year.

Laundry Services

Offers Services for in-patients only.

Eye Care Unit

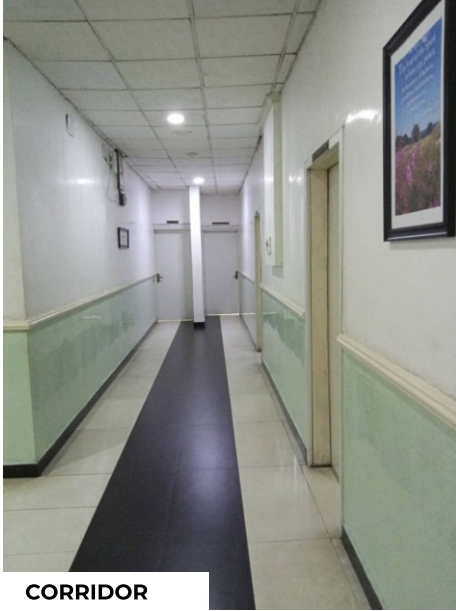


Our Wards

Our wards have been designed with the patient in mind leveraging on the knowledge of the relationship between the aesthetics of the environment and the patients wellbeing & recovery. It is indeed a home away from home with important peculiarities such as oxygen ports on every bed that is activated to deliver oxygen when the need arises, maneuverable beds that can be adjusted to cater for a patient's health condition, an alarm system and intercom for notification, a periodically serviced cooling system, a refrigerator, bed side table, bed side locker and television. All these features cut across our general wards (2), children ward (1), semiprivate rooms (4), private rooms (11), executive rooms (1) and executive suite - 1 (consisting of a resting area and a reception area) which are assigned to members of the housekeeping unit to ensure their cleanliness at all times.



Interior Views



CORRIDOR



RECEPTION



WALK WAY



CORRIDOR



ELEVATOR

Standard Operating Procedures

All our activities are guided by our standard operating procedure which have been customized to suit the department or task where in it is applied. We use it as a guide in the provision of detailed instructions on how specific tasks should be done so that any team member can carry out same task correctly at all times. Apart from our internal audit measures, a team of external auditors audit our services routinely.



PALMARS HOSPITAL POLICIES

SAFETY/ENVIRONMENT POLICY

Making Medical Injection safe (MMIS) is a policy already embraced by our hospital with the provision of personal protective equipment, sharps containers and regular training and updating of staff on safety and environmental protection. Our wastes are segregated from source into the different colour-coded receptacles after which they are conveyed to BOSKEL for disposal.

MANAGEMENT POLICY

We understand that emphasis on clinical care without managing the care will not give ultimate patient satisfaction. We have therefore, over the years emphasized the following in our in-house trainings: delegation of duty, time management, communication, motivation, need for meeting patient empathy, etc. These make patients our key concern for being in practice.

QUALITY POLICY

We have a quality assurance and quality control policy that guarantees our client quality health care delivery in line with our corporate values and vision of being a reference point in medical practice. We ensure that all relevant certificates in quality control and assurance are up to date.

DRUG & ALCOHOL POLICY

We have a strict policy that prohibits the use of illegal or controlled substances by employees within the hospital premises. This applies to all activities on a 24-hr basis.

SECURITY POLICY

We have the responsibility of ensuring the security of our workers and equipment in all work situations. Apart from the regular hospital security, we also have an understanding with the Nigerian Police Force that provides us with prompt services/security whenever the need arises. We also have permanent police men on duty in the hospital. The security personnel also ensure proper parking of automobiles at the car-park for easy accessibility. The hospital also boasts of an underground parking space in the basement.



Understanding With Our Colleagues And Neighbours

Over the years, we have leveraged on the goodwill accorded us by members of the society and our medical family to assist us in the event of a mass causality/emergency or any other service not readily available in our facility. This we have achieved through regular rapprochement with colleagues and neighbours engaged in other trades.



Referrals Abroad

We use our contact across the globe to facilitate this whenever there is a need to do so.

Note:

The medical profession in Nigeria forbids any form of advertisement. Our attempt here is to inform you of the services we render and does not in any way undermine the services or competencies of other colleagues in the same profession. It is the belief of the regulator of the ethics of the profession in Nigeria (Medical and Dental Council of Nigeria) that adverts could be quite deceptive and may actually not portray the actual competence of the advertiser.

Any statement in this proposal which seems to ascribe special advantages or privileges to any person in our hospital is therefore not intended and should be disregarded.

Contact Us



5/7 Agip Road, Rumueme Port Harcourt,
Rivers State.



0803-340-6076, 0803-340-6077, 0803-675-2021,
0706-909-1054, 0808-246-1357



www.palmarshospital.com

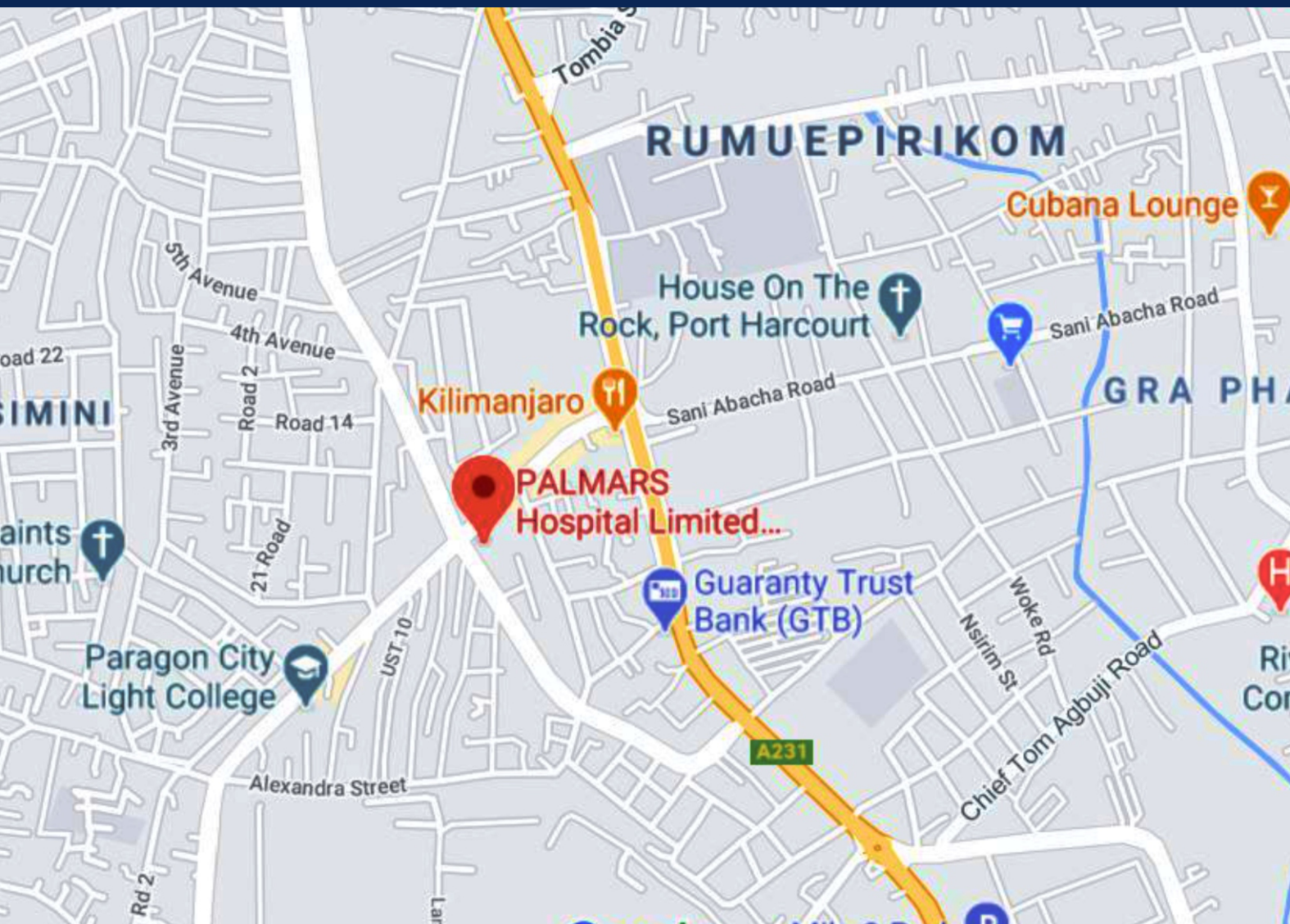


<https://web.facebook.com/okey.ibeabuchi.7>



[ng.linkedin.com/company/palmars_hospital](https://www.linkedin.com/company/palmars_hospital)

Locate Us



Designed & Printed by Black Print Africa:
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